December 5, 2013

## Sanitary Sewer Infrastructure Improvements Planned for Wards Corner

Work set to begin in January

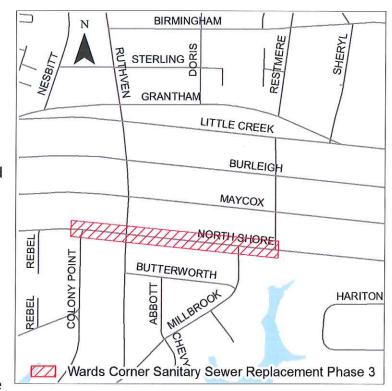
Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$1.6 Million infrastructure improvement project in your neighborhood. The project area (shown on the map to the right) will receive new sanitary sewer pipes and fully resurfaced streets.

The City's contractor, T.A. Sheets General Contracting, is planning to begin work in January and finish by the end of 2014. Prior to construction you may notice utility markings and survey work in the neighborhood.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with the constr

disruptions associated with the construction.



If you have any questions regarding this project, please do not hesitate to contact the City's onsite construction inspector, Gary Kimber. He can be reached by cell phone at 646-1659 to respond quickly. You may also contact the project manager, Rick Dempsey, at 664-6719.

The Department of Utilities looks forward to completing this project which will enhance your sanitary sewer service for years to come.

Sincerely,

Kristen M. Lentz, P.E. Director of Utilities